

2009 SUMMER CONFERENCE

National Association of State Veterans Homes

August 16 - 20, 2009

Renaissance Asheville Hotel - Asheville, North Carolina

AGENDA

Saturday, August 15, 2009

Travel Day

- 3:00 pm – 6:00 pm: Registration
Pre-Function Corridor, Main Level
- 1:00 pm – 4:00 pm: Executive Committee Meeting
Committee Members Only
Swannanoa Room, Second Floor
- 6:30 pm – 10:30 pm Executive Committee Dinner
Committee Members Only
Vincenzo's Ristorante and Bistro
10 N. Market Street - Asheville

Sunday, August 16, 2009

- 8:00 am – 6:00 pm: Registration
Pre-Function Corridor, Main Level
- 8:00 am – 9:00 am **New Member Orientation**
Swannanoa Room, Second Floor (1.0 CEU)
- Colleen Rundell, MS
1st Vice President, National Association of State Veterans Homes
Administrator, Vermont Veterans Home
- 9:00 am – 10:30 am: Liaison Committee Meeting
Open Attendance
Swannanoa Room, Second Floor
- 10:45 am – 12:30 pm: Standing/Ad Hoc Committee Meetings
Open Attendance
Oakland Heights Room, Twelfth Floor
- 12:45 am – 2:00 pm: Executive Committee Working Lunch
Committee Members Only
Swannanoa Room, Second Floor

3:00 pm – 5:00 pm: NASVH Business Meeting
Open Attendance
Windsor Ballroom, Main Level

6:00 pm – 9:00 pm: **President’s Reception & Trade Fair Opening**
Exhibition Hall - Grand Ballroom, Main Level

9:00 pm – 11:00 pm: Hospitality Suite
Top of the Plaza, Twelfth Floor

Monday, August 17, 2009

7:00 am – 8:00 am: Continental Breakfast
Pre-Function Corridor, Main Level

8:00 am – 9:00 am: **Opening Ceremonies:**
Windsor Ballroom, Main Level (1.0 CEU)
Suggested Dress Code: Business Casual

Presentation of Colors
North Carolina National Guard

Invocation

Pledge of Allegiance

Welcome and Introductory Remarks:

The Honorable Terry M. Belamy
Mayor
City of Asheville, North Carolina

Charles F. Smith
President, National Association of State Directors of Veterans Affairs
Assistant Secretary, North Carolina Division of Veterans Affairs

J.W. “Bill” Crowley
President, National Association of State Veterans Homes
Commandant, Wisconsin Veterans Home at King

“Service and Sacrifice”
Colonel Walter J. Marm
US Army Retired – Medal of Honor Recipient

9:00 am – 9:15 am Break

- 9:15 am – 10:45 am **“Hurricane Katrina, Nursing Homes & the Media”**
Windsor Ballroom (1.5 CEUs)
- Robert Abrams, Esq.
Former New York Attorney General
Author of *The Watered Down Truth*
- 10:45 am – 11:00 am: Break
- 11:00 am – 12:00 pm: **“Operating a Home with No State Appropriations”**
Windsor Ballroom (1.0 CEU)
- James A. Woodard
Program Manager, State Veterans Nursing Homes
North Carolina Division of Veterans Affairs
- Melvin Davis
Accountant
North Carolina State Veterans Homes
- 12:00 pm – 1:30 pm: Trade Fair Lunch
Exhibition Hall - Grand Ballroom, Main Level
- 1:30 pm – 2:30 pm **Industry Trends and Issues:**
Windsor Ballroom (1.0 CEU)
- Preventing Infectious Disease through Oral Care*
Richard A. Cloonan, DDS
Cloonan Corporation
- Culture Change with Voice Assisted Care*
Scott Crespo, LPN
Telehealth Services/Vocollect Healthcare Systems
- 2:30 pm – 2:45 pm: Break
- 2:45 pm – 4:15 pm: **VA Update: Culture Change in Home Design & Space Planning**
Windsor Ballroom (1.5 CEUs)
- Dennis A. Hancher, RA
Director of SVH Facilities and Construction Management
- Christa M. Hojlo, DNSc, RN
Director of SVH Clinical and Survey Oversight
- Presenters will be available for personal meetings afterward at consultation booths located in the foyer*
- 4:15 pm – 7:00 pm Free Evening

8:30 pm – 11:00 pm Hospitality Suite
Top of the Plaza, Twelfth Floor

Tuesday, August 18, 2009

7:00 am – 8:00 am: Continental Breakfast
Pre-Function Corridor

8:00 am – 9:30 am: **“Advancing Culture Change in New & Existing Construction”**
Windsor Ballroom (1.5 CEUs)

William H. Thomas, MD
Founder of Eden Alternative and Greenhouse Project
Author of *What Are Old People For?*”

9:30 am – 9:45 am Break

9:45 am - 10:45 am **VA Update on State Home Programs and Regulations**
Windsor Ballroom (1.0 CEU)

Christa M. Hojlo, DNSc, RN
Director of SVH Clinical and Survey Oversight

10:45 am – 1:00 pm **Trade Fair Brunch, Raffle & Closing Ceremonies**
Exhibition Hall – Grand Ballroom

1:00 pm – 2:00 pm **“Pathways to Performance Excellence”**
Windsor Ballroom (2.0 CEUs)

Bernie Dana, MQM
Chairman, Board of Overseers
American Health Care Association Quality Award Program

Cheryl Maitland, MBA, RN
Administrator, Oregon State Veterans Home

2:00 pm – 2:15 pm Break

2:15 pm – 3:15 pm **“Pathways to Performance Excellence”**
Continues with Bernie Dana and Cheryl Maitland

3:15 pm – 3:30 pm Break

3:30 pm – 4:00 pm

“Collaboration in Hospice & Palliative Care”

Windsor Ballroom (0.5 CEU)

Kelly Schneider, RN

Extended Care & Rehabilitation Quality Oversight Manager

VISN 23, U.S. Department of Veterans Affairs

Diane Jones, MSW

Palliative Care Consultant

Ethos Consulting Group

Presenters will be available for personal meetings afterward at consultation booths located in the foyer

4:00 pm – 6:00 pm

Free Time

6:00 pm – 7:00 pm

Reception

Pre-Function Corridor

Suggested Dress Code: Business Formal

7:00 pm – 9:30 pm:

Officers Installation Banquet

Grand Ballroom

9:30 pm - 11:30 pm

Hospitality Suite

Top of the Plaza, Twelfth Floor

Wednesday, August 19, 2009

7:00 am – 8:00 am:

Continental Breakfast

Pre-Function Corridor

8:00 am – 9:00 am:

“Per Diem Calculation and Reporting”

Windsor Ballroom (1.5 CEUs)

Mark Neibart,

Neibart Consulting

9:00 am – 9:30 am

“Report from Capitol Hill”

Windsor Ballroom

The Honorable Richard Burr

U.S. Senator, North Carolina

9:30 am – 9:45 am:

Break

9:45 am – 11:15 am:

“Medicare Part D & Pharmacy Operations”

Windsor Ballroom (1.5 CEUs)

Fred Sganga, MPH

Executive Director, Long Island State Veterans Home

Pat Rocco

LISVH Chief Financial Officer

Richard Smith

LISVH Director of Pharmacy

11:15 am – 11:30 am:

Break

11:30 am – 12:30 pm

LTC Ethics: Fraud, Abuse & Resident Nonpayment”

Windsor Ballroom (1.0 CEU)

Kenneth A. Burgess, Esq.

Poyner Spruill, LLC

12:30 am – 2:00 pm

VIP Luncheon

Grand Ballroom (1.0 CEU)

An Ounce of Difference

Humorist Emory Austin

Speaker Hall of Fame Member

2:00 pm

Bus Travel to the Biltmore

2:30 pm – 10:00 pm

Tour of the Biltmore House & Dinner

Thursday, August 20, 2009

Travel Day